

TechIS Partner Program

The TechIS Partner Program is intended for companies that own TechIS licenses, are active users of TechIS, and meet the criteria of the Partner Program.

Membership in the Partner Program allows partners to draw benefits and services related to it to the extent of the acquired level of the Partner Program.

Join the TechIS network of partners and gain the benefits.

As a TechIS partner, you get instant access to exclusive resources, support, benefits and advantages. Join a community dedicated to increase your maintenance management efficiency.

What is a network of TechIS product partners

The TechIS Partner Network is a hub for TechIS customers and users who can use the benefits provided by producer of TechIS and TechIS integrators.




The power of partnership	We invest in You	Your chance to excel
		
<p>We can do more together. When you join a network of partners, you become part of a community with the common goal of doing more for your business.</p>	<p>The resources, benefits, know-how and support we offer will help you improve your use of TechIS, train your user team, participate in innovative solutions, differentiate yourself in the market and communicate with other partners.</p>	<p>With access to a wide range of perks and benefits, and especially the opportunity to shape the development of a TechIS product, you get a unique opportunity to take advantage of new TechIS features before they are launched to the market.</p>

TechIS Partner Program Membership

Membership in the TechIS Partner Program allows the partner to draw benefits and services according to the achieved level of partnership beyond the standard services provided to a regular TechIS customer.



TechIS Partner Program Levels

SILVER PARTNER	GOLD PARTNER	PLATINUM PARTNER
		
25% off Subscription ⁽¹⁾	50% off Subscription ⁽¹⁾	75% off Subscription ⁽¹⁾
Participation in partner meetings	Participation in partner meetings	Participation in partner meetings
Free annual user training in the range of 4 hours	Free annual user training in the range of 8 hours	Free annual user training in the range of 16 hours
Free technical support in the range 4 hours ⁽²⁾ annually	Free technical support in the range 8 hours ⁽²⁾ annually	Free technical support in the range 16 hours ⁽²⁾ annually
Opportunity to participate in the development of new features of the TechIS ⁽³⁾	Opportunity to participate in the development of new features of the TechIS ⁽³⁾	Opportunity to participate in the development of new features of the TechIS ⁽³⁾
Priority deploy of new TechIS versions	Priority deploy of new TechIS versions	Priority deploy of new TechIS versions
Technical support available within 72 hours of ticket registration / 10 tickets	Technical support available within 24 hours of ticket registration / 30 tickets	Technical support available within 8 hours of ticket registration / 90 tickets
25% off on access to the TechIS HelpDesk system	50% off on access to the TechIS HelpDesk system	75% off on access to the TechIS HelpDesk system

⁽¹⁾ After meeting the criteria and valid for one year. With a PLATINUM partner, the possibility of obtaining an annual discount up to 100% if the criteria are met above the limit.

⁽²⁾ Free Technical support hours within one year. It is possible to use this time according to customer needs (maintenance, administration, configuration, development, modifications or creation of reports or analytical outputs, etc.). The hours cannot be carried over to the following year.




⁽³⁾ Ability to influence the priority of development and implementation of new TechIS product features, as well as the ability to actively test new TechIS product features before they are released to the market.

Note: The TechIS Manufacturer reserves the right to reject any application to participate in the TechIS Partner Program.



TechIS Partner Program Criteria

Each TechIS customer can apply for the TechIS Partner Program and earn the appropriate Partner Program level provided that they meet the following criteria.

SILVER PARTNER	GOLD PARTNER	PLATINUM PARTNER
		
Purchase min. TechIS License „ INTERMEDIATE COMPANY “	Purchase min. TechIS License „ BIG COMPANY “	Purchase TechIS License „ CORPORATION “
Valid annual Subscription ⁽¹⁾	Valid annual Subscription ⁽¹⁾	Valid annual Subscription ⁽¹⁾
Qualified consent to the inclusion of a reference in the marketing materials of the TechIS product	Qualified consent to the inclusion of a reference in the marketing materials of the TechIS product	Qualified consent to the inclusion of a reference in the marketing materials of the TechIS product
Promotion of the TechIS product on its own web site	Promotion of the TechIS product on its own web site	Promotion of the TechIS product on its own web site
Providing know-how in the development of new functionalities of the TechIS product	Providing know-how in the development of new functionalities of the TechIS product	Providing know-how in the development of new functionalities of the TechIS product
Providing feedback on the active use of TechIS to the manufacturer or product integrator	Providing feedback on the active use of TechIS to the manufacturer or product integrator	Providing feedback on the active use of TechIS to the manufacturer or product integrator
Enabling min. 1 reference visit per year to potential TechIS customers	Enabling min. 2 reference visit per year to potential TechIS customers	Enabling min. 4 reference visit per year to potential TechIS customers
Adherence to the TechIS Partner Code of Ethics	Adherence to the TechIS Partner Code of Ethics	Adherence to the TechIS Partner Code of Ethics

⁽¹⁾ **Subscription** – paid service that offer:

- instant access to new versions of the TechIS,
- access to bonus materials and services,
- support for technical problems,
- discount for additional services (training, proposals for new solutions, etc.),
- Subscription validity is one year.



TechIS Partner Code of Ethics

The TechIS Partner Code of Ethics is a basic document describing the principles of ethical behavior of a TechIS user. Its goal is to set a common understanding of their manifestations in the common use of TechIS for shared values. The Code of Ethics is a binding document for all TechIS product partners (the "Partner").

One of the basic principles on which the Code is based is that partners are aware that by their actions they may lose their right to be a member of the TechIS Partner Program if they violate any of the following rules:

1. The Partner protects the intellectual property of the TechIS product manufacturer and its integrators.
2. When using a TechIS license, the Partner is governed by the TechIS End User License Agreement.
3. The Partner meets the criteria of the TechIS Product Partner Program.
4. The partner cares about the good name and reputation of the TechIS brand.
5. The Partner introduces all TechIS users to the Partner Program and requires its fulfillment.
6. The partner is actively involved in the promotion of the TechIS product brand.
7. The partner helps with its positive and active approach during reference visits of new people interested in the TechIS product for its sale.
8. The Partner ensures the protection of confidential information, trade secrets and personal data obtained through the use of the TechIS product, at trainings or partner meetings.
9. The Partner shall inform the Product Manufacturer or its Integrator of TechIS's competitor business activities developed with the Partner.
10. The Partner agrees to verify compliance with the "Code of Ethics" by the manufacturer or integrator of the TechIS product.

